



MANAGED CPE SERVICES

Navigate Communications (Navigate) understands customers' real business needs. We are focused on providing enhanced availability, performance and improved operational efficiency to customers without unnecessary increase in resources. Navigate's Managed CPE Service is an efficient and effective turnkey solution, specifically designed to meet such demanding business requirements.

Our comprehensive Managed CPE service package includes On-Site Installation, Configuration, and Monitoring through our 24x7 Network Operations Centre (NOC), with different tiers of service level agreements (SLA). Customers can utilize Navigate's services to achieve Single-Point-of-Contact for end-to-end service management encompassing Service Delivery, Service Management and Operations Maintenance.

WHY CHOOSE NAVIGATE FOR MANAGED CPE SERVICES

- Be able to focus on your core business activities.
- Proactive service management for CPE(s) deployed in each site through integrated management, monitoring, and logging.
- Comprehensive 24x7 resolution support services to meet different business requirements.
- Single point accountability approach to streamline your deployment, maintenance, and cost-management strategies.
- In-country service deliveries and consistent quality assurances.

OUR DIFFERENTIATION

- Provision of active monitoring and management of resources for on-premise routers to improve network performance and availability.
- Lowering in-house management costs by offloading router management to Navigate.
- Single Point-of-Contact for improved end-to-end management, operational efficiency and support services.
- High customer satisfaction resulting from improved networking performance.
- Delivery and maintenance services provided by a trusted team of certified engineers and partner providers with strong technical expertise.